

Emergency List for New Home Owners

Our sales offices are open most days and if your site is closed please try the normal phone number as it may be diverted to another sales office which is open.

This list is for use when you are unable to contact a Broadgate Homes Sales Office or Head Office.

Should you use the emergency numbers please be aware that should it not be classed as an emergency it is likely that the contractor will charge a call out fee and the cost of the repairs.

What we would class as an emergency:

Water leaking via ceilings/walls - not from a shower that need not be used until it can be attended to in normal working hours.

No heating in the cold weather

Major electrical fault to the property – please be sure you have checked all appliances to eliminate any faulty connections which could be causing the problem.

Broadgate Homes Ltd will not reimburse you for any cost incurred should you call a private company out to attend or if you are charged by our contractor.

Plumbing / Heating – Tony Houghton Ltd

**01775 841474
07971 016186
07971 016187**

Electrical – D & T Electrical Services

**07889 649263
07889 649266
01406 371986**

**Broadgate Head Office
St John's Circus, Spalding
Rosebery North, Boston**

**01406 380532
01775 711637
01205 358990**

Please note that these emergency contact details are provided for new home owners i.e. those that are in the period of two years after completion and within the Broadgate guarantee period. Should you no longer be in the guarantee period and use the above contact details please note that contractors will charge you a call out fee / costs incurred.